

# Drinking Water and Wastewater Technical Assistance Round-up

How to Get Help and Where to Get It From

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Washington State  
Department of  
**Commerce**



# Introductions & Entry Survey

<https://bit.ly/IACC2024TA>



# WA Drinking Water State Revolving Fund (DWSRF)

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## What assistance do we provide?

- Assistance through third-party contracts funded by DWSRF set-asides.
- Increases technical, managerial, or financial capacity and regulatory compliance activities.
- Focuses on project planning and accessing funding.

## Who is eligible for this assistance?

- Prioritized to small systems serving rural or disadvantaged communities or who are struggling with compliance.

## What is the cost?

- FREE to water systems who are selected to receive help.

Contact: [WaterSystemHelp@doh.wa.gov](mailto:WaterSystemHelp@doh.wa.gov)

# WA Department of Ecology

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## What assistance do we provide?

- Small Community engineering assistance.
- Circuit Riders, Regional Permit Engineers, and Regional Grant & Loan Specialists.
- External providers: Small Communities Initiative, RCAC, ERWOW, US Water Alliance, and EPA.

## Who is eligible for this assistance?

- Communities w/ permitted facility or eligible for Water Quality Combined Funding Program.
- For external partner TA: Rural & Indigenous communities with less than 10k population

## What is the cost?

- Many services are NO or LOW cost. Services vary by provider.

Contact: E and Central WA: [Kimberly.Prisock@ecy.wa.gov](mailto:Kimberly.Prisock@ecy.wa.gov)

NW & SW WA: [Stephanie.allen@ecy.wa.gov](mailto:Stephanie.allen@ecy.wa.gov)

# Public Works Board (PWB)

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## What assistance do we provide?

- Funding matchmaking.
- Ad-hoc tech teams coordination/participation.
- Informational webinars/case studies/trainings and resource library.
- For PWB funding: **Limited** application assistance, debriefs for unfunded applicants.

## Who is eligible for this assistance?

- For general assistance: Anyone – not limited to PWB-eligible entities.
- For PWB funding: cities, towns, counties, and special purpose districts.

## What is the cost?

- None.

Contact: Any PWB staff member.

# Evergreen Rural Water of Washington (ERWOW)

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## What assistance do we provide?

- Drinking water: leak detection, line locating, hydrant maintenance & repair, Level 2 Assessments under the Revised Total Coliform Rule, pre-sanitary surveys, well level monitoring, compliance assistance, consumer confidence reports, water use efficiency reports, AWIA reporting, Operator Certification, planning documents, income surveys, lead service line inventories and energy efficiency.
- Wastewater: DMRs, Biosolids, Operator Certification, Process Controls, Push Camera sewer lines, smoke testing, lab assistance, pump operations, collection system troubleshooting, and sludge judging.

## Who is eligible for this assistance?

- Utility serves less than 10,000 population.
- Water utilities may be public or private.
- Wastewater utilities must be public entities and eligible for USDA funding.

## What is the cost?

- Most services provided at no charge.

Contact: 360-462-9287 (ERWOW Main Office)

# Rural Communities Assistance Corporation (RCAC)

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## What assistance do we provide?

- RCAC provides **technical, managerial and financial** technical assistance to small (<10,000 population) water and wastewater utilities and/or cities, including Small Water System Management Programs, income surveys and cost of service analysis.
- Assistance with completing applications (USDA, DWSRF, CWSRF) and Community Grant Awards (Congressionally Designated Spending).
- Free online and in-person training sessions.

## Who is eligible for this assistance?

- Public Drinking Water/Wastewater/Stormwater systems.
- Population <10,000, preferably 3,000
- Generally non-profit or government.

## What is the cost?

- None.

Contact: Lori Blau, Regional Manager – [lori.blau@rcac.org](mailto:lori.blau@rcac.org)

# US Department of Agriculture Rural Development (USDA RD)

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## What assistance do we provide?

- Contract technical assistance through ERWOW and RCAC.

## Who is eligible for this assistance?

- Must serve areas of 10,000 or less.
- For RCAC services through USDA, must be a current borrower or prospective applicant.

## What is the cost?

- None if related to a current RD funding contract.

Contact: Koni Reynolds – [koni.Reynolds@usda.gov](mailto:koni.Reynolds@usda.gov)



# US Environmental Protection Agency (EPA)

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## What assistance do we provide?

- Operator/utility assistance, funding application development, preliminary engineering reports

## Who is eligible for this assistance?

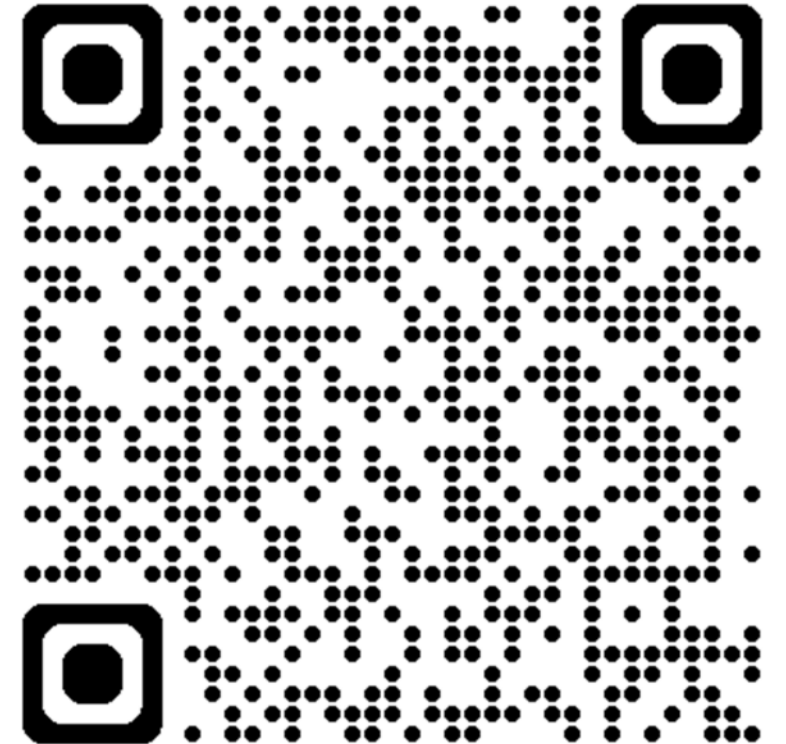
- Most public water/wastewater systems, especially small and/or disadvantaged communities, Tribes

## What is the cost?

- Services provided at no cost

## Contact:

- [R10WaterTA@epa.gov](mailto:R10WaterTA@epa.gov)



# Technical Assistance Worksheet

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## Technical Infrastructure Issues

- Project design
- Engineering
- Procurement
- Capital facilities planning
- Easements or land acquisition

## Organizational Capacity Issues

- Grantwriting
- Funding award management
- Meeting federal or state requirements
- Recordkeeping

## Finances Issues

- Project funding
- Rate-setting
- Rate studies
- Debt service management
- Refinancing
- Income surveys

# Pair & Share

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## Turn to 1-2 people around you and...

- Introduce yourselves
- Describe the issues your organization (or your organization's clients) are facing.
- What issues are similar between your organizations that you want answers to?
- Are there any particularly "wicked" problems anyone is facing?

# Share Out & Discussion

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Who here is in need of...

**Thank you! We  
will be in touch  
via submitted  
worksheets.**



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